

Multiwall Polycarbonate 10-Year Warranty



The Multiwall Polycarbonate sheets are warranted for ten years starting from the purchase date, on the following conditions.

A. WEATHERABILITY

The change of yellowing index established in accordance to ASTM D 1925 standard should be less than 10 delta after 10 years, in relation to the original value.

Light transmission established by the EN 410 ed. 04/98 standard, will not be inferior to 6% after 10 years in comparison to the original value.

B. BREAKAGE

The 10 year warranty refers to the following properties:

No breakage from the direct effects of weather conditions and hail impact.

In this warranty the term "impact" refers to a hail simulation test that shall be done on a sample of damaged product, during which no breakages occur with the impact of 20 mm diameter polyamide spheres with a velocity of 21 m/s.

The warranty does not include any other causes of impact failures.

C. WARRANTY TERMS AND CONDITIONS

c.1 The warranty is available only for Multiwall Polycarbonate sheets handled, stored, installed and preserved according to A&C Plastics recommendations, and they should not have been in contact with chemical or corrosive substances.

c.2 The warranty is available for the Multiwall Polycarbonate sheets installed with the U.V. protected side correctly exposed to the sun light. On the sheets and the panel's surfaces there must be no scratches or abrasions.

c.3 The warranty is applicable to the Multiwall Polycarbonate sheets with a minimum thickness of 6 mm. This warranty is available for clear sheets and panels, installed vertically or in a sloping way. Color panels may be subject to deviation.

c.4 Every request of application of the following warranty must be submitted directly from the Customer, within 10 days from the defect appearance, to A&C Plastics, including the following documents: sale invoice, complete product code, defective quantity, copy of the warranty certificate issued.

by A&C Plastics, declaration that the conditions set forth in the warranty have been fulfilled.

c.5 The mentioned warranty is applicable to the products sold by A&C Plastics only.

D. WARRANTY EXCEPTIONS

A cause for warranty exceptions would be for not following one or more of the following recommendations and instructions:

The Multiwall Polycarbonate sheets should be installed per our instructions and with the UV protected side exposed externally.

The Multiwall Polycarbonate sheets have to be stored and are protected by U.V radiation and rain before use.

The Multiwall Polycarbonate sheets have to be protected from chemical and corrosive substances.

The Multiwall Polycarbonate sheets can not to be scratched or dented and care has to be exercised when handling.

The Multiwall Polycarbonate sheets can not be thermoformed, curved by heating or modified by tools or techniques which could compromise their characteristics or cause flaws.

The Multiwall Polycarbonate sheets can not be sealed or cleaned with unsuitable substances.

The Multiwall Polycarbonate sheets must not use gaskets and/or clamps unsuitable for the product.

The Multiwall Polycarbonate sheets have to be curved per the technical instructions of A&C Plastics.

The warranty is not applicable in case of damages caused by accidental events or vandalism.

The warranty is not applicable if the customer does not submit all the documents mentioned in point c.4 or if the customer does not allow inspection at the installation site or does not send a significant sample to A&C Plastics in order to allow for respective analysis.

The costs of installation, removal, transportation or damages to third parties are excluded.

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E. LIMITED RESPONSIBILITY

If the request of warranty application is exhibited in the warranted period, and the damage is reliable, A&C Plastics will provide free of charge materials for substitution in accordance to the following table:

Elapsed time from the purchase date	Material in substitution
Until 5th year	100%
6th year	75%
7th year	60%
8th year	45%
9th year	30%
10th year	100%

In the case that A&C Plastics can not provide the claimed sheets in reasonable time, may, only on its unquestionable judgment, refund the original purchase cost in accordance to the above mentioned table.

F. COMPETENT COURT

Legitimate claims are to be heard in a competent court in Texas.

ANY OTHER CLAIMS FOR DAMAGE OR LOSS, EITHER DIRECT OR INDIRECT, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY.

Customer: _____ A&C Plastics sign: _____

Purchase Date: _____ Invoice: _____ Customer sign: _____